ODISHA ELECTRICITY REGULATORY COMMISSION

PERFORMANCE OF ELECTRICITY DISTRIBUTION COMPANIES IN ODISHA DURING THE FY 2025-26 (AS REPORTED AND FURNISHED THROUGH AN AFFIDAVIT)

ACHIEVEMENT ON OVERALL STANDARDS OF PERFORMANCE:

LICENSEES		TPCODL		TPNODL		TPWODL		TPSODL	
	Period	For the year 2025-26		For the year 2025-26		For the year 2025-26		For the year 2025-26	
Achievement in % of the licensees in the following service area	Minimum % target fixed by the Commission								
Rectification of fuse-off call within 6 hrs. of receiving the complaint in urban areas	90	92.74%		100.00%		90.75%		91.25%	
Rectification of fuse-off call within 24 hrs. of receiving the complaint in rural areas	90	92.10%		100.00%		93.93%		91.59%	
Restoration of line break-down within 12 hrs. of receiving the complaint in urban areas	95	99.76%		100.00%		98.92%		95.42%	
Restoration of line break-down within 24 hrs. of receiving the complaint in rural areas	95	99.93%		100.00%		90.04%		95.42%	
Replacement of Distribution Transformer within 24 hrs. of receiving the complaint in urban areas	95	100.00%		100.00%		97.63%		100.00%	
Replacement of Distribution Transformer within 48 hrs. of receiving the complaint in rural areas	95	98.48%		100.00%		73.77%		100.00%	
Completing the work within 12 hrs. of the scheduled outage before 5 PM/6 PM	90	99.47%		--		99.79%		--	
No. of hourly measurement in which the supply frequency went beyond ± 3%	--	--		--		--		--	
No. of cases in which voltage at the point of commencement of supply exceeded 3% of the voltage limits									
EHT						-			
HT						1.08			
LT						0			
Rectification of Street light fault within 6 hrs. of receiving the complaint	90	-		-		-		95%	
No. of faulty bills prepared as a percentage of total no. of bills issued	0.1	0.01%		2.20%		0.00%		0.00%	
No. of faulty/defective meters as a percentage of total no. of existing meters	5	0.5%		0.99%		0.03%		0.21%	
Total no. of interruption each lasting more than 5 minutes faced by 1 KW connected load (SAIFI)(Nos.)		207		466		375		264	
Total no. of interruption each lasting less than 5 minutes faced by 1 KW connected load (MAIFI)(Nos.)		69		177		60		210	
Total duration of interruption in minutes each 1 KW connected load (SAIDI)(Minutes)		10140		16306		18091		14126	
No. of accident cases		24-25	25-26	24-25	25-26	24-25	25-26	24-25	25-26
Fatal Human		34	31	24	19	08	15	08	06
Fatal Animal		32	26	20	08	28	14	03	02
Non-fatal Human		38	33	19	18	12	47	08	01
Non-fatal Animal		00	00	00	00	00	00	00	00

Note:

1. The information on Guaranteed Standards of Performance is available in the OERC website: www.orierc.org and in respective websites of the Distribution Licensees i.e. www.tpcentralodisha.com for TPCODL, www.tpnodl.com for TPNODL, www.tpsouthernodisha.com for TPSODL and www.tpwesternodisha.com for TPWODL.

2.The aforesaid information are based on the data furnished by the Distribution Licensees submitted through affidavit.

Issued by OERC in Public interest.